



Terms of Agreement

Owners Name: _____

Phone #: _____ C W H Phone #: _____ C W H

Email: _____

Emergency Contact: _____

Emergency Contact Phone: _____

Dog Town & Kitty City agrees to care and exercise your pet(s) in a reasonable manner. Your pet is to be fed/medicated properly. Will be housed in clean and safe quarters. All pets are cared for by the current staff of Dog Town & Kitty City without liability for loss or damage from disease, death, running away, theft, fire, injury to persons/other pets, property by said pet, or other unavoidable causes when diligence and care have been exercised.

We do our best to keep our facility as clean and sanitized as possible, using hospital grade cleaning supplies and a UV light air purification system. However, illness can be inevitable. If any pet presents symptoms of an illness, they will be immediately placed in an isolation room away from the general population. Dog Town & Kitty City is not liable for the cost of any treatment or medication that may be required if your pet contracts an illness.

If a pet is found to have fleas and/or ticks, they will be treated accordingly at the owner's expense and housed in the isolation room until the issue has been resolved or they have been picked up.

To ensure a safe atmosphere and environment, nails and fur must be well kept. If a pet is found in need of any grooming services due to fecal matter on fur or unkept nails. The pet will be groomed accordingly at the owner's expense.

Hours of operation for Dog Town & Kitty City are 7am-7pm Monday-Friday, 7am-12pm & 3pm-5pm Saturday- Sunday. All pets must be picked up by closing time. There will be a \$1.00 per minute fee applied for every minute past closing time. Any dog left 30 minutes after closing time will be checked into boarding at the owner's expense.

If a pet is not claimed within four days after the scheduled departure date, the pet will be considered abandoned. This authorizes Dog Town & Kitty City full rights to the abandoned pet. Dog Town & Kitty City may adopt or turn over to the shelter, publicly, privately, or otherwise.

Females in season will not be allowed to participate in daycare and will need to be picked up immediately. Boarding females will not get to participate in daily group play and will be kept in the isolation room at a charge of \$50.00 a day.

Female cats in season will be moved out of the cat room into the isolation room at a charge of \$45.00 a day.

Dogs entering/leaving the facility must be walked in/out on a leash. Dogs may be lead in on prong/pinch collars, chain collars, or slip leads. However, they will be removed for group play.

All boarding and daycare dogs must have a quick release collar with an identification tag including the following information:

- Dog Name
- Owner Name
- Contact Number

Buckle collars, Break-away collars, Prong/Pinch collars, Chain collars, and Harnesses are not permitted in group play. A quick release collar and tag with Dog Town & Kitty City's information, can be rented for a fee of \$10.00 per visit.

Common Boarding Ailments:

Common Ailment	Standard Protocol	Initial if you agree
Diarrhea	Less than 2 episodes, monitor for 24 hours, then contact owner if it continues. We have anti-diarrhea, rice and broth on hand.	
Vomiting	Less than 2 episodes, monitor for 24 hours. Contact owner if it continues.	
Hot Spots	Contact owner when noticed. Clean area and apply topical ointment.	
Lack of Appetite	Add water to provided food. Monitor for 48 hours, contact owner if it continues. Canned food, rice, or broth can be added with permission.	

Owner Name: _____

Owner Signature: _____ Date: ___/___/___



Medical Care Release

The welfare and safety of your pet(s) is of the utmost importance. If a medical emergency should arise while your pet is in our care, it is critical that we are able to provide medical treatment quickly. Dog Town & Kitty City will consult your primary veterinarian in case of an emergency.

Current Veterinarian _____

Vet Phone _____

I, _____ give Dog Town & Kitty City permission to transport my pet to Towne and Country Animal Hospital in the event of an emergency or sickness and authorize treatment. If emergency care is needed after regular office hours, my pet may be taken to the nearest Animal Emergency Clinic or Michigan Veterinary Specialists.

I agree that Dog Town & Kitty City is released from all liability related to transportation to and from veterinary facility.

In cases of an emergency where I/or my emergency contact are unreachable I give permission to provide treatment costing up to: (Please Check One Box)

\$250.00 \$500.00 \$1000.00 Unlimited

Should a non-emergency medical issue arise, where you or your emergency contact are unreachable, you would like us to: (Please Check One Box)

Seek medical treatment without your consent.

Hold off on medical treatment until we hear back from you, or emergency contact.

Wait _____ hour(s) and if we do not hear back from you in that time frame, we will seek medical treatment.

The cost of all medical treatment is the responsibility of the owner.

Pets included on this Release:

Pet Name: _____ Breed: _____

Food Brand/Type: _____

Existing Health Conditions: _____

	Feeding Instructions:	Medication Instructions:
Am:		
Noon:		
Pm:		

Pet Name: _____ Breed: _____

Food Brand/Type: _____

Existing Health Conditions: _____

	Feeding Instructions:	Medication Instructions:
Am:		
Noon:		
Pm:		

Pet Name: _____ Breed: _____

Food Brand/Type: _____

Existing Health Conditions: _____

	Feeding Instructions:	Medication Instructions:
Am:		
Noon:		
Pm:		

Owner Signature _____ Date: ___/___/___

- This agreement will remain valid for all visits unless a new one is signed at your request.